**Booking Information**

* Book now with confidence, knowing you will not lose your money if the lockdown continues or restarts in the future.
* If your booking falls within a lockdown period we will issue a refund for the full amount you have paid for your booking.

**Corona Virus Protection**

The Coronavirus continues to impact on all areas of life, however, the government have now released the “road map” out of lockdown. This is subject to change and is dependant on the success of the vaccine role out and a continued reduction in infections and hospitalisations. Whilst we must continue to follow the Government guidelines this positive news presents an opportunity for us to outline our plans for the reopening of our campsite and luxury glamping accommodation.

**Glamping**

* Each timber site is fully self-contained and a perfect place to self-isolate
* A phone number is provided for any queries
* Keys are disinfected after every stay
* Scatter cushions will be removed and the sofa will be sprayed with fabric cleaner
* Additional time has been allocated in the rota for thorough cleaning of the accommodation
* All staff members will wear full PPE including hazmat suit, gloves and face mask whilst cleaning the accommodation.

**Camping**

* Additional time has been allocated in the rota for regular and thorough cleaning of the toilet block
* A 2 metre distance to each person must be maintained at all times
* Reduced onsite capacity to ensure social distancing
* There will be additional high quality, self-contained and individually accessed toilets on site.
* We will limit the number of customers allowed in at any one time
* Please spend as little time as possible in the toilet and shower blocks
* Children under 11 are to be accompanied by an adult
* A maximum of 2 children per adult
* Customers are to wash their hands when entering and exiting
* Our main toilet block has solid block walls dividing the toilets and showers, so each unit is completely separate.
* Sinks in the ladies and gents are to be used for hand washing only
* No brushing of teeth or face washing in the sinks. Pretend you are back in the scouts and do it at your tent with some water and a glass!
* The wash up area is limited to a maximum of 3 people at any one time.
* Customers have use of an outside hot water tap to fill containers for washing up so you have the choice to not enter the wash up area.
* Kitchen sinks to be used for washing up plates etc only.

We understand this is a very difficult time for everybody, however, we want to reassure you that we are taking every possible step to keep our customers safe